

Blue Cross of Idaho Clearinghouse

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1	TOP ERRORS	SOLUTION
2	BILLING (2010AA.NM1.09) (1234567891) NPI ID DOES NOT RELATE TO BCI PROV ID	The NPI of 1234567891 is not an NPI BCI has recorded therefore fill out the NPI Form provided online and fax it to Provider Services, or verify the NPI submitted is not the Individual NPI in the Billing Provider Loop (2010AA).
3	BILLING PROV ID OF 6Z123 IS INACTIVE OR NOT ON FILE OR INCORRECT QUALIFIER	This BCI provider id has been termed and BCI no longer requires the BC legacy provider id.
4	837 - SUBMITTER AND SUBID NOT FOUND ON Trading Partner FILE 1611111111-0001	The NPI of 1611111111-0001 is NOT in the EDI Trading Partner System, you must call the EDI Help Desk to Enroll this NPI number or the site code (0001) is invalid.
5	NPI Missing! Effective January 01, 2008 all Blue Cross of Idaho facility claims must be coded with NPI for BILLING provider. (2010AA)	For Institutional claims BCI is following the set rules from CMS, and are requiring NPI for both Billing and Attending providers. The NPI is missing in the Billing Provider Loop (2010AA)
6	ATTENDING PROV ID OF 000010155555 IS INACTIVE OR NOT ON FILE (2310A)	This Number 000010155555 which was provided in the Attending Provider Loop is not an NPI number.
7	An HIPAA syntax error occurred. - If any of the Element DMG01, DMG02 are present, then all are required. Segment DMG is defined in the guideline at position 032. This error was detected at: Segment Count: 20 Characters 704 through 710	DMG = Demographics, DMG01 = Date Time Period Format Qualifier example (D8)DMG02 = Date Time Period, (BIRTHDATE) DMG03 = Gender Code
8	PERFORMING / RENDERING PROV ID OF 000010111111 IS INACTIVE OR NOT ON FILE	This number 000010111111 is not an NPI, and you should only be sending your NPI's.
9	REFERING PROV ID NOT PASSED, BUT REQUIRED ON BLUE CROSS CLAIMS (2310A)	Blue Cross of Idaho requires a Referring Provider on all claims with lab or x-ray codes.
10	UPIN for Billing Provider is invalid. - Value of element REF02 (Billing Provider Secondary ID) is incorrect. Expected value is UPIN (format is -1 alpha and 5 digits; or one of the values RES000, VAD000, PHS000, RET000, INT000, SLF000, OTH000-) when REF01=-1G-. Segment REF is defined in the guideline at position 035. This error was detected at: Segment Count: 13 Element Count: 2 Character: 37405 through 37411	UPIN's are no longer required; they have been replaced by the NPI. Remove the UPIN number and send the Individual NPI number, and or the Billing NPI .
11	PAYER ID -> 0000 <- IS INVALID.	Go to the Blue Cross of Idaho's EDI Website and download the Medical payer list for verification of payer id's.
12	Referring Provider Name should be used at claim level . - Loop 2420F (Referring Provider Name) is used. It is not expected to be used when loop 2310A is not used.	When submitting Referring Provider Loop, it is required at the claim level (2310A Loop), It is allowed in the service line level (2420F Loop) but not required.
13	Composite Diagnosis Code Pointer is required. - Composite SV107 is missing. It is required when segment HI (loop ID 2300) is used.	Verify all service lines are linked to a diagnosis code.

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14	A must-use data element is missing. - Element N401 is missing. This Element-s user option is Must Used.	Verify City/State/Zip information is present for all Address elements within your claim data (ie.Billing Provider, Subscriber, Service Facility, etc.)
15	An HIPAA syntax error occurred. - If any of the Element CTP04, CTP05 are present, then all are required. Segment CTP is defined in the guideline at position 495. This error was detected at: Segment Count: 402 Characters 9386 through 9396	When submitting Drug Identification, you must include CTP03= Unit Price, CTP04 = Quantity, CTP05 = Composite Unit of Measure, If any one of CTP03,04,05 are included then all must be included.
16	Either Employer Identification Number (EIN) or Social Security Number (SSN) of Billing Provider Name is required. - Segment REF (Billing Provider Secondary Identification) is missing. Either EIN or SSN of Provider must be carried in this REF segment when NM108 is -XX-. This segment was expected after: Segment Count: 12 Character: 509	In Billing Provider Loop 2010AA , you must include a REF segment with EI qualifier and your Tax ID.
17	Duplicate ID is sent in Billing Provider Secondary Identification. - Value of element REF01 has been already used in loop 2010AA. Elements REF01 are expected to have unique values within loop 2010AA. Segment REF is defined in the guideline at position 035. This error was detected at: Segment Count: 1014 Element Count: 1 Character: 25717 through 25719	In Billing Provider Loop 2010AA, REF segments must be unique. Each REF segment has a Qualifier, and each qualifier must be unique.
18	A mandatory data element is missing –Sub-Element SV101-02 (Product/Service ID) is missing. This Sub-Element-s standard option is –Mandatory. Composite position is 01 and Segment SV1. Extra Delimiters were encountered. –There are extra trailing Sub-Element separators at the end of SV1 Comosite01	The HCPCS code is missing or invalid. Please check the claim lines in your claim and verify there is a HCPCS or Procedure code on the detail.
19	Referring Provider Secondary Identification is required when no primary ID is sent. - Segment REF is missing. It is required when elements NM108/09 are not used in this loop. This segment was expected after: Segment Count: 1003 Character: 27003	Verify the Referring Provider NPI has been sent. The Referring provider NPI has a qualifier of DN and is in Loop 2310A.
20	CDE835691376 <-THIS ALPHA PREFIX MUST BE BILLED TO REGENCE BLUE SHIELD OF IDAHO	Verify the payer id is Blue Shield or BLUES.
21	Purchased Service Provider Name is required when purchased services are being billed on the claim. - Loop 2310C is missing. It is required when segment AMT (Total Purchased Service Amount) is used (purchased services are being billed/reported on this claim). This loop was expected after: Segment Count: 1018 Character: 24735	The service rendered is a "Purchased Service" therefore the Purchased Service Provider Name is required in Loop 2310C.